

# FREQUENTLY ASKED QUESTIONS

**Q:** If I book banquets / private functions at The Club, will my guests have to pay dining guest fees?

**Ans:** *No, guests will not be required to pay any entry fees as they are attending a private function in a banquet venue.*

**Q:** How much does it cost to rent/hire the Main Hall for a function?

**Ans:** *We do not charge rental fees for our members' functions. We generally charge only for the food and beverages ordered. Please note that we have a minimum spending requirement set for each of our venues.*

**Q:** Are there any government fees I should be aware of?

**Ans:** *Yes, for any private function, The Club will need to obtain a permit from our governing body, DCT (Department of Cultural & Tourism Authority). The permit fees depend on the type of event and entertainers at the event.*

**Q:** How much notice do I have to provide to book an event?

**Ans:** *There is no definite answer to this. If the venue is available, we can even accommodate functions with as little as 72 hours' notice. However, this depends on your requirements and menu choices. Naturally, we encourage a longer notice period, as the more in advance the booking is made (a) the more likely the venue will be available on your preferred date and (b) the more time we have to prepare, tailor and deliver the event to the highest standard.*

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**Q:** Does The Club offer catering services?

**Ans:** *Yes, we offer catering services along with the necessary equipment.*

**Q:** Can I organize company events at The Club?

**Ans:** *Yes, we can organize a variety of tailored corporate events at The Club. We would be delighted to put together a tailored event based on your company's requirements and needs.*

**Q:** If I have a dinner event, can the children attend? If so, what time do they have to leave the Club premises?

**Ans:** *Yes, children are welcome at any private event. They can stay past the Club's curfew time as long as they remain in the designated venue.*

**Q:** What types of food can you offer for a function?

**Ans:** *We offer or recommend food based on the type of event. It could be canapés for a cocktail reception, a sit-down meal for a wedding, or a buffet dinner for a casual party. Our chef likes to say, "When it comes to food, the sky is the limit."*

**Q:** Can I create my own menu?

**Ans:** *Yes, we can customize and tailor the menu according to your preferences.*

## FREQUENTLY ASKED QUESTIONS

**Q:** Can I bring in my own beverages from outside? Is there any corkage fee system available?

**Ans:** *No, according to The Club's by-laws, no outside food or beverages are permitted.*

**Q:** Can I order a special cake like a graduation, anniversary, birthday, wedding cake, etc.?

**Ans:** *Yes, we have a full-fledged pastry section within our kitchen department that specializes in all kinds of cakes, provided they are coordinated in advance.*

**Q:** Do you offer floral arrangements, entertainment, face painting, photo booth, etc.?

**Ans:** *We do not provide such services at The Club. However, we can recommend service providers who have been working with us over a considerable period of time. They are committed to offering excellent value to Members.*

**Q:** Can guests of the function use any other facility other than the booked venue?

**Ans:** *Guests are only permitted to use the venue where the function is taking place.*

# FREQUENTLY ASKED QUESTIONS

**Q:** Can I bring in my own entertainer or decorator?

**Ans:** *Yes, provided The Club has been made aware in advance to obtain the necessary permits.*

**Q:** Is the beverage price for a function different from the F&B outlets?

**Ans:** *No, our beverages are served at the same price throughout The Club.*

**Q:** Will there be any discounts if the number of attendees is higher?

**Ans:** *We do not negotiate prices, we aim to offer the very best value from the start.*

**Q:** Do I have to pay an advance to secure my booking?

**Ans:** *A 50% advance payment is required to confirm your booking.*

**Q:** What is the cancellation policy?

**Ans:** *Upon booking an event, The Club are committing time and resources to your event and thus any cancellation would result in a loss of income and potentially a loss of business opportunities in an amount which is difficult to precisely calculate. Therefore, the following cancellation limitations will apply.*

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*If the event is cancelled in writing more than 14 days before the event, you will receive a full refund.*

*If the event is cancelled in writing between 3-13 days before the event, 25% of the event total costs will be payable.*

*If the event is cancelled in writing 48 hours prior the event, 50% of the event total costs will be payable.*

*\*If the event is rescheduled rather than cancelled, sole discretion will be with The Club to offer any dispensation on the cancellation policy. Consideration will be given to extenuating circumstances.*

**Q:** Is there a Banqueting Brochure available to get more details?

**Ans:** Yes, please [CLICK HERE](#) to view our brochure.

**Q:** If I have further questions related to private functions, outside catering or events, who should I contact?

**Ans:** You can get in touch with the Banqueting department either by emailing [banqueting@the-club.com](mailto:banqueting@the-club.com) or by calling 02 673 1111 (dial 2). You could also submit your inquiry through our website: [The Club](#)